# MyMedicare
# CCM General Practice Activation Series


## Planning with your practice team

Activity 2 - ideas

COORDINARE

phn
SOUTH EASTERN NSW
An Australian Government Initiative

# Activity 2 ideas:

1) **Engage your practice team** to inform them about MyMedicare and the changes to Chronic conditions management:

a. Team meeting or quick lunch catch up to communicate the changes.
b. Post an update in the practice staff room.
c. Send an email to the practice team with the critical information.

2) **Explore the benefits of MyMedicare** with your practice team

a. Talking points for your practice for MyMedicare are included below for you to adapt and share. If you plan to discuss these in an open forum with your team, you may want to share these in advance, and pose some general questions such as:

    i. *What could be some of the benefits of increasing MyMedicare participation for our practice?*
    ii. *What does/could MyMedicare mean for our practice and patients?*
    iii. *How does a stronger relationship with patients fit with our practice business plan and strategy?*

b. The MyMedicare GP Toolkit provides a good summary of the current benefits of MyMedicare for General Practices. The toolkit also includes a range of helpful resources your practice can use to communicate with patients.

3) **Explore Chronic Conditions Management Changes** with your practice team

a. A summary of CCM changes is included below for you to adapt and share. You may want to have a team discussion and pose some open questions such as:

    i. *How are these changes similar or different to current CDM care?*
    ii. *Are our practice nurses or Aboriginal and Torres Strait Islander health practitioners confident in care planning or is there more training or development we wish to plan for?*
    iii. *What is our ratio of care plans to care plan reviews at the moment? What changes would we need to make to conduct more regular reviews?*
    iv. *More considerations for planning are included in CCM Activity 1.*

b. More information is available at these links

    i. *Chronic Conditions Management (CCM) MBS item changes*
    ii. *MBS Review Taskforce*.

# Activity 2 ideas:

4) Engage with your practice team to **explore and document team roles and responsibilities** related to MyMedicare and Chronic Conditions Management. Resources proposing some team roles ideas and a blank template are provided below to help you get started.

a. Explore roles and responsibilities with the practice team in a meeting or quick lunchtime discussions
b. Document agreed roles and responsibilities and communicate this with your team
c. Discuss and document how each team member will incorporate their responsibilities into their workday and work week
d. Schedule a time to review your documented roles and responsibilities
    i. *Check in with your practice team 4 weeks after publishing these for a quick reflection and to maintain momentum as people adapt to their new responsibilities.*
    ii. *Review team roles and responsibilities at 3 months and make any changes or improvements based on lessons learned.*

## Stay up-to-date

*Visit **COORDNIARE's website** for more information about MyMedicare and Chronic Disease Management Changes. If you need any additional support, or have any questions, please contact your local **Health Coordination Consultants**.*