

## Addendum to EOI: # COORD-1125018

RFP - Management of Chronic Pain in South Eastern NSW

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<b>Addendum No:</b>	2
<b>Date:</b>	07.04.2025
<b>Summary:</b>	Industry Briefing Questions and Answers

Industry Briefing Recording	
1	Please view the video at: <a href="#">Industry Briefing recording</a> . You can also watch the recording from our website <a href="#">here</a> .

Industry Briefing Slides	
1	Please view the attachment in this addendum.

Important Notice	
1	Adele Stewart is a GP and Chair of the Pain Interest Group at RACGP. She runs online group pain education programs and would like to offer a partnership in applying for this procurement activity. Please contact Adele at <a href="mailto:adeldave@me.com">adeldave@me.com</a> to discuss further details directly.

Questions and Answers		
Note: This document only summarises Q&As from the Industry Briefing session		
	Question	Answer
1.	Is there any information about the volume of service users expected to access the program, or any expectations regarding locations for face-to-face services?	There aren't any specific expectations for either of these aspects. However, they are important points to address in your application. We would appreciate details on the anticipated capacity or service volume based on the funding and FTE provided. For face-to-face services, it depends on your organization's location and capacity. We would love to hear about your expectations for providing face-to-face services and what could be offered. A combination of delivery methods such as telehealth, phone, and face-to-face services is likely needed to ensure service accessibility. This will be considered by the evaluation panel, so please address it in your application.
2.	Is there a reason for the short start time? We may need time for recruitment.	We expect contracts to be in place around June. However, we don't anticipate the service to be fully operational by July 1st. We understand that recruitment may be a significant part of this process. Please address your anticipated timelines for recruitment and service setup in your proposal. While we aim for services to be up and running as soon as possible, we understand this may not always be

		feasible. Providing indicative timelines for staff recruitment and setup will help us evaluate your proposal.
3.	What's the likelihood of ongoing funding?	<p>COORDINARE has invested in chronic pain programs over the past few years and aims to continue this investment due to the needs of our region and the prevalence of this issue, both in South Eastern NSW and nationally. It's a significant priority.</p> <p>We currently fund these programs through our flexible funding, which we use to address local needs. Funding Chronic Pain Programs is not mandated by the Department of Health and Aged Care; it's a choice we make.</p> <p>Our intention is to continue funding chronic pain services beyond the next 12 months, pending future funding from the Department of Health and Aged Care. We can't offer contracts beyond the next 12 months, but that is our goal once ongoing funding is confirmed.</p>
4.	Is there data on the prevalence of individuals experiencing chronic pain in different regions within South Eastern NSW?	<p>We are not aware of any source that identifies the prevalence of individuals experiencing chronic pain across <i>specific</i> regions within South Eastern NSW.</p> <p>You can refer to some of the public data sources as below:</p> <ol style="list-style-type: none"> <li>1. The <a href="#">Needs Assessment</a> document on COORDINARE's website contains some valuable data on other conditions that affect morbidity, which is related to chronic pain. You can find relational data there.</li> <li>2. Additionally, the AIHW website is also a useful resource to look at; however, the available data from AIHW is very high level.</li> </ol>
5	Is the funding amount likely to increase in future years?	<p>We can't make any guarantees at the moment. This is the first time COORDINARE is funding a chronic pain program of this nature, so it's essentially a pilot. We need to evaluate its progress, understanding that there are limitations on what can be achieved in the first year. We'll do our best to assess the program's success, which will guide future funding allocations and depend on the funding we receive from the Department of Health.</p>
6	The funding available is quite an exact figure. Is there any further breakdown of how that number was reached?	<p>Several factors contribute to this. Limited resources are split between our key programs, resulting in a figure slightly less but similar to what we have provided for chronic pain funding over the past few years.</p> <p>At COORDINARE, funding for the chronic pain program or service is part of a suite of initiatives to improve chronic pain outcomes in the region. This includes direct service delivery, clinician upskilling and education, and innovative initiatives for example, those delivered by The Arthritis Movement.</p> <p>We will evaluate the success of all these initiatives together to determine future funding priorities, which could see an increase in funding for chronic pain programs or adjustments to the figures. The exact figure comes from how we've allocated resources elsewhere.</p>
7	Would you be able to share the slides or a recording of this presentation?	<p>Yes – please access the recording as mentioned under 'Industry Briefing Recording' and 'Industry Briefing Slides' at page 1 of this addendum.</p>