



Australian Government  
Department of Social Services



## How to use the Doctors Priority Line



1300 131 450  
24 hours a day 7 days a week

### Step 1



Call the Doctors Priority Line  
on  
1300 131 450

### Step 2



Provide the operator with the  
language of the interpreter  
that you need

### Step 3



Provide your client code\*  
and the name of your  
agency to the operator

### Step 4



Your patient may wish to request  
an interpreter of a particular  
gender (subject to availability)

Subject to eligibility. \*To register for a client code or for more information please visit [www.tisnational.gov.au](http://www.tisnational.gov.au) or call 1300 575 847.