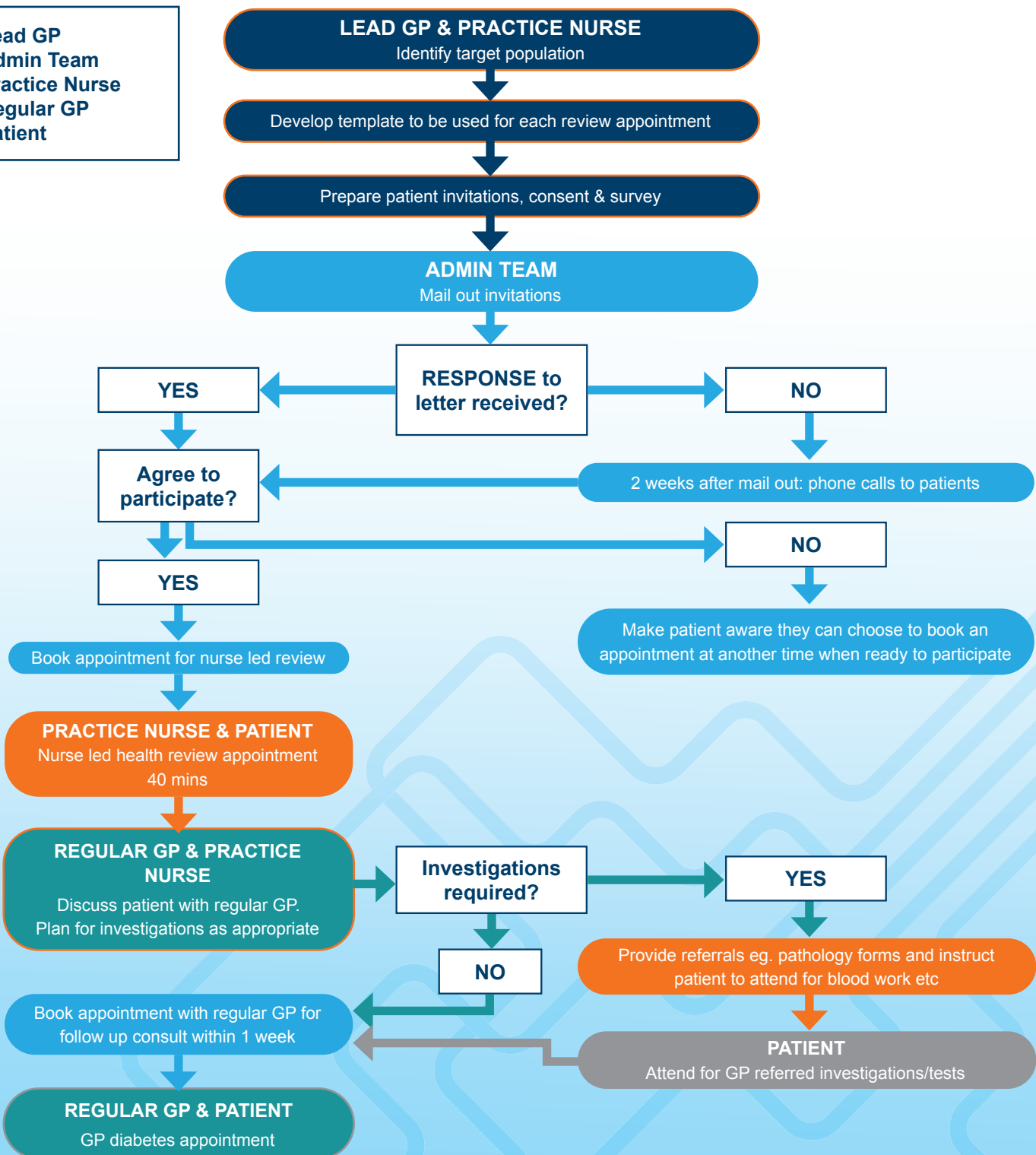




# MODEL OF CARE

## Nurse-led diabetes clinic

- Lead GP
- Admin Team
- Practice Nurse
- Regular GP
- Patient



# MODEL OF CARE

## Nurse-led diabetes clinic

### LEAD GP & PRACTICE NURSE

1. Identify target population using search features of your electronic medical records program.
2. Refine patient list to identify patients eg. HbA1C > 7% or no HbA1C measurement within 6 months.
3. Prepare format for nurse led health review appointment and template to be used for each review appointment.
4. Prepare patient invitations, consent and survey.

### ADMIN TEAM

5. Mail out invitations.
6. If they don't get a response, phone calls made to patients 2 weeks after mail out
7. If they do get a response and:
  - a. Don't want to participate make patient aware they can choose to book an appointment at another time when ready to participate.
  - b. Do want to participate book appointment for nurse led review.

### PRACTICE NURSE & PATIENT

8. Nurse led health review appointment 40 mins

### REGULAR GP & PRACTICE NURSE

9. Discuss patient with regular GP.
10. Plan for investigations as appropriate.
  - a. If investigations are required:
    - i. Provide referrals eg. pathology forms and instruct patient to attend for blood work etc
    - ii. Attend for GP referred investigations/tests
    - iii. Go to point 12
  - b. If investigations are not required go to point 12.

### ADMIN TEAM

11. Book appointment with regular GP for follow up consult within 1 week.

### REGULAR GP & PATIENT

12. GP diabetes appointment:
  - Medical management of diabetes, address care plan provision/review.
  - Encourage educational follow up with practice nurse 3-6 months.
  - Schedule follow up HbA1C.