



# **Quality Activities**

## We have a range of activities and tools to assist your practice with quality improvement, ranging from quick solutions to more involved projects.

### **LEVEL 1: Quick solutions**

- 1 page <u>immunisation process checklists</u>
  - Helps you ensure you have taken all the necessary steps to provide immunisation from pre to post patient arrival.
- 1 page practice self-assessment
  - o Helps you assess current processes and identify areas for improvement in
- 2 page <u>vaccine storage self-audit</u>
  - Helps ensure there are procedures in place that promote routine quality assurance and risk management processes
- 1 page <u>action plan based on PDSA methodology</u>
  - Outlines steps to improving processes for immunisation with a given timeline that your practice dictates
- Short manuals / how to guides for entering data into Best Practice and Medical Director
  - Ensures your practice data is accurate and up to date for running recalls and reminders
- HealthPathways online portal with regional localised referral information
  - Assists with clinical information at the point of care as well as providing access to multiple online resources including the immunisation calculator, national immunisation program schedule, the immunisation handbook and many more
  - Username: connected
  - Password: 2pathways
- Advanced CAT training (February 2017)
  - An additional manual will be provided to participating practices in February which will include a section on Immunisation

### LEVEL 2: PC-PIT or SPDS

#### PC-PIT (Primary Care – Practice Improvement Tool)

- A starting point for practice improvement
- A online validated tool using a whole of practice approach to improving practice performance
  - Helps you identify places the practice can improve including:
    - Patient centered care
    - Leadership
    - Communication
    - Managing change





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- Performance
- Information and IT
- Helps you create meaningful policy & procedure
- Useful in targeted campaigns like boosting immunisation
- Accredited activity with RACGP (40 CPD) and AAPM (50 PD)
- For further information you can review <u>the 6 steps</u>

#### CAT (Clinical Audit Tool) as part of the Sentinel Practices Data Sourcing (SPDS) project

- Powerful suite of products that provides practices with improved tools to identify at-risk patients and enhance practice revenue by extracting data for analysis
- Enables the PHN to aggregate general practice data for population health planning and research
- COORDINARE will provide training and a payment that will assist with covering the resource required to complete data cleansing work
- More information can be found on the <u>COORDINARE website</u>

### **LEVEL 3: Immunisation Quality Improvement Initiative**

- Show you how your practice compares with regional information
- Help you come up with an action plan
- Provide a framework, tools, resources and support
- Short term = ↑ childhood vaccinations and long term = sustainable systems
- Uses the components from level 1
- Can be used as evidence of standard 3 for accreditation
- Full details available on the <u>COORDINARE website</u>