

medicare

Urgent Care Clinic

# Helping you choose the right care

## When to visit a Medicare Urgent Care Clinic

Medicare Urgent Care Clinics (Medicare UCCs) give you and your family more options to see a doctor or nurse when you need urgent, but not life-threatening, care.



## Urgent Care

Visit a Medicare UCC or other urgent service in your area for acute episodic care and treatment, including:

- minor infections
- minor fractures, sprains, sports injuries and sudden onset neck and back pain
- urinary tract infections (UTIs)
- sexually transmitted infections (STIs)
- minor cuts
- insect bites and rashes
- minor eye and ear infections
- respiratory illness
- gastroenteritis
- mild burns.

Medicare UCCs will refer you to the emergency department if you have a life-threatening injury or illness, or to your GP for non-urgent, routine and preventative health care.

## General Care

Care provided by your local GP includes:

- diagnosis and treatment of a wide range of diseases and illnesses
- general screening and health checks
- vaccinations and prescriptions
- mental health advice
- family planning advice
- referrals for tests, scans or specialist care
- ongoing chronic disease care and health assessments.

## Emergency Care

If you or a loved one has a life-threatening injury or illness, do not attend a Medicare UCC. Call triple zero (000) or go to your nearest emergency department.

Do not attend a Medicare UCC when there is:

- chest pain or tightness
- breathing difficulties
- uncontrollable bleeding
- severe burns
- poisoning
- numbness or paralysis
- unconscious
- unresponsive or having seizures
- ongoing fever in infants.

Find out more: [health.gov.au/MedicareUCC](https://health.gov.au/MedicareUCC)